

Q6 Thinking about all the times you have used this pharmacy, how well do you think it provides each of the following services?

ANSWERS:

	Not at all well	Not very well	Fairly well	Very well	Never used
a) Providing advice on a current health problem or a longer term health condition.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Providing general advice on leading a more healthy lifestyle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Disposing of medicines you no longer need	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Providing advice on health services or information available elsewhere	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q7 Have you ever been given advice about any of the following by the pharmacist or pharmacy staff?

- Stopping smoking..... Yes No
 Healthy eating..... Yes No
 Physical exercise..... Yes No

Q8 Which of the following best describes how you use this pharmacy?

- This is the pharmacy that you choose to use if possible.....
 This is one of several pharmacies that you use when you need to.....
 This pharmacy was just convenient for you today

Q9 Finally, taking everything into account - the staff, the shop and the service provided - how would you rate the pharmacy where you received this questionnaire?

- Poor Fair Good Very Good Excellent

Q10 If you have any comments about how the service from this pharmacy could be improved, please write them in here:

[Insert here, if required, additional questions relating to healthcare service provision]

These last few questions are just to help us categorise your answers

Q11 How old are you?

- 16-19 20-24 25-34 35-44 45-54 55-64 65+

Q12 Are you...

- Male Female

Q 13 Which of the following apply to you:

- You have, or care for, children under 16
 You are a carer for someone with a longstanding illness or infirmity...
 Neither

Thank you for completing this questionnaire