

## Northamptonshire's Online Pharmacy



NHA Pharmacy  
Northampton Science Park  
Kings Park Road  
Moulton Park Ind Estate  
Northampton  
NN3 6LG

Free  
Prescription  
Collection &  
Delivery  
Services

Providing  
NHS services



**Tel:** 01604 654214

**E-mail:** [pharmacist@nhapharmacy.co.uk](mailto:pharmacist@nhapharmacy.co.uk)

Opening Hours: Mon—Fri  
10am—6pm

*As an Internet Pharmacy, our Pharmacists and Pharmacy Staff offer a wide range of services for you and your family. This Leaflet gives a summary of the services available to you.*

## **Dispensing**

We can dispense NHS and Private Prescriptions. All you need to do is email or call us to arrange collection of your prescription so that we can dispense and deliver it.



## **Repeat Dispensing**

If you are a suitable patient, your Doctor can issue a batch of prescriptions for up to 1 year which are held in the Pharmacy. You can have regular repeat medication from the pharmacy when you need them. If your doctor agrees that you are eligible for this service just tell them that you want the prescriptions to go to NHA Pharmacy.

## **Disposal of Unwanted Medicines**

We can collect all unwanted medicines from your home and dispose of them safely.

## **Promoting Healthy Lifestyle**

Our Pharmacists can advise about healthy living, for example advice about healthy eating or stopping smoking.

## **Repeat Prescription Service**

Save yourself time and effort by letting NHA Pharmacy manage your repeat prescriptions. To arrange this all you need to do is provide us with your current repeat slip, then complete the form attached and we will liaise with your surgery to order and collect your repeat prescriptions. Once registered we repeat the process every 4 weeks.

## **Free Delivery Service**

We deliver ALL our prescriptions to your home or workplace. We deliver throughout Northamptonshire. Please contact us to discuss the delivery options available to you.

## **Support for Self Care**

Our Pharmacists and trained staff are available for advice on all medications and minor illnesses via email or telephone.

## **Signposting to Other Services**

If you require assistance from other health care professionals, social services or national and local organisations our Pharmacy team can provide you with a list of contacts that may be able to help.

## **Residential and Nursing Homes**

We are able to offer pharmaceutical services to Residential and Nursing Homes. Please contact us for further details.

## **Data Protection**

The pharmacy complies with the NHS code on confidentiality and the Data Protection Act.

## **Complaints and Compliments**

We aim to provide the highest possible standard of service to all our customers. We welcome any comments about our pharmacy, and suggestions of ways in which we can improve the services we provide.

If you have any comments, suggestion or complaints please contact us via email or telephone. All complaints are handled in line with the NHS Complaints Procedure.

You can also seek advice from your local Primary Care Trust (PCT). Our Local PCT is:

Northamptonshire Teaching PCT  
Francis Crick House  
6 Summerhouse Road  
Moulton Park Industrial Estate  
Northampton  
Northamptonshire  
NN3 6BF  
Tel: 01604 651100

## **NHS Direct Details**

When this Pharmacy is closed, health advice and information is available 24 hours a day from NHS Direct. You can use:

- NHS Direct online– [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)
- NHS Direct Interactive on Digital Satellite TV
- NHS Direct Telephone: 0845 4647

# registration

Full Name \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Postcode \_\_\_\_\_ Date of Birth \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Surgery \_\_\_\_\_ Doctor's Name \_\_\_\_\_

Please Tell us how you prefer to be contacted      phone       email

When is your regular medication next due? \_\_\_\_\_

Please list all your regular medication \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please list all of your when required medication and state when it is next due  
\_\_\_\_\_  
\_\_\_\_\_

## Do you pay for your prescription?

Yes  We can hold your card details securely and take an automatic payment the day we deliver your medication.

Please note that delivery can only be made once payment has been authorised/received. **If you prefer you can call the pharmacy with your card details**

Card Number \_\_\_\_\_

Start Date \_\_\_\_\_ Expiry Date \_\_\_\_\_

Last 3 Digits on rear of the card \_\_\_\_\_

No

Exemption category \_\_\_\_\_

Certificate No. (if applicable) \_\_\_\_\_

Expiry Date (if applicable) \_\_\_\_\_

How did you hear about us? \_\_\_\_\_  
\_\_\_\_\_